

Please enroll me as a Preferred Customer.

I commit to purchase products totaling at least (check one)

35 or 75 Base Points each month and I'll receive 30% to 40% off suggested retail price of Melaleuca products and participate in the Melaleuca Advantage program.

Direct Customer. I'll receive the retail price.

(Please print. Incomplete or illegible information will delay Melaleuca's acceptance and processing of this Agreement.)

| | | |
|---|---------------------------|------------------------|
| FIRST NAME | INITIAL | LAST NAME |
| [Grid for name entry] | | |
| SPOUSE'S FIRST NAME (If spouse is also an applicant) | INITIAL | LAST NAME |
| [Grid for spouse name entry] | | |
| SHIPPING ADDRESS (For mailing of information, materials & products) | | |
| [Grid for shipping address entry] | | |
| CITY | STATE | ZIP |
| [Grid for city, state, zip entry] | | |
| Please indicate preferred phone number(s) for contacting you. | | SOCIAL SECURITY NUMBER |
| Home | [Grid for home phone] | [Grid for SSN] |
| Business | [Grid for business phone] | BIRTHDATE MM DD YY |
| FAX Phone Number | [Grid for fax phone] | E-mail Address: |
| [Grid for fax and email entry] | | |

2 New Customer Account Information

For your ordering convenience, you may place your checking or credit card account information on file with us. At least one form of payment is required. To ensure your continued Preferred Customer status, we suggest you indicate more than one form of payment. All account information must be in the name of the new Customer.

Electronic Checking (Attach a voided check for verification of your account number and to notify your bank of this agreement for pre-authorization. Electronic Checking information provided by telephone is an authorized payment method while the Customer Agreement is in transit.)

BANK ACCOUNT NUMBER [Grid] PRIMARY FORM OF PAYMENT

VISA MASTERCARD DISCOVER/NOVUS PRIMARY FORM OF PAYMENT

[Grid for card number]

ACCOUNT NUMBER [Grid] EXP. DATE (MO./YR.) [Grid]

VISA MASTERCARD DISCOVER/NOVUS PRIMARY FORM OF PAYMENT

ACCOUNT NUMBER [Grid] EXP. DATE (MO./YR.) [Grid]

AUTHORIZED SIGNATURE **X** _____

In the event that the preferred method of payments indicated above are not valid, Melaleuca will charge any other valid method of payment on file.

\$25 or \$29 Enrollment Fee: PAYMENT CHECK ENCLOSED BILL MY ACCOUNT INDICATED ABOVE

3 Lead/Enroller

FIRST NAME [Grid] INITIAL [Grid] LAST NAME [Grid]

PHONE [Grid] CUSTOMER NUMBER [Grid]

International Enrollment My enroller is an International Marketing Executive from the following country: _____

4. PRESENTATION BY

PRESENTER CUSTOMER NUMBER [Grid]

ENROLLER'S SIGNATURE **X** _____

I affirm that the appointment and presentation were done by the person(s) listed in line 4 above.

5 Marketing Executive

FIRST NAME [Grid] INITIAL [Grid] LAST NAME [Grid]

PHONE [Grid] CUSTOMER NUMBER [Grid]

6 Preferred Customer Benefits

Choose the Preferred Customer Backup Order that fits your needs.

Your automatic Backup Order keeps you in good standing to receive your Preferred Customer 30% discount and other Preferred Customer benefits. If you're away on vacation or business, don't meet your Base Point commitment, or just forget to place your order, the Backup Order will be sent automatically, assuring that you meet your Base Point commitment and that you receive all Preferred Customer savings and benefits.

See the Melaleuca Backup Order Lineup and ask your enroller about your Base Point commitment level.

Preferred Customer Backup Order Selections

| Check Item | Base Points | U.S. |
|--|-------------|---------|
| <input type="checkbox"/> Select-Pak Backup Order—Complete form on the back side of white copy. | | |
| <input type="checkbox"/> Backup Order #1 (includes Vitality Pak) | 35 | \$42.99 |
| <input type="checkbox"/> Backup Order #2 (does not include Vitality Pak) | 35 | \$42.99 |
| <input type="checkbox"/> Backup Order #3 | 75 | \$89.99 |
| (TAX & SHIPPING NOT INCLUDED) | | |



Melaleuca's Long-Distance Savings Program can save you up to 40%!



• Earn MelaCom Base Points

• Two great plans to choose from in the continental United States*

Yes! Enroll me in MelaCom. I have filled out the necessary application or called 1-800-282-3000.

*Currently not available in Guam, U.S. Virgin Islands or Puerto Rico. Please call for information on Hawaii and Alaska.



The Melaleuca Credit Card offers Base Points, a fixed Annual Percentage Rate and more!



Yes! I would like to apply for a Melaleuca Card. I will apply online at www.melaleuca.com or by calling 1-800-282-3000.



Quality Internet service at an incredibly low price!

True unlimited access, high-speed dial-up connection, customizable start-up page, free e-mail and personal webspace and more! **Only \$13.95** per month. PLUS qualify for FREE monthly internet service!

YES! I currently have a computer and I want to sign up for iGlide.net internet service! Please send me my FREE iGlide.net enrollment CD-ROM.*

*See important iGlide.net information on the back of this form.

BY SIGNING BELOW I ACKNOWLEDGE THAT I AM AT LEAST 18 YEARS OLD AND I HAVE CAREFULLY READ AND AGREE TO THE MELALEUCA CUSTOMER AGREEMENT TERMS AND CONDITIONS ON THE FRONT AND BACK OF THIS AGREEMENT.

X _____ Date
 Applicant's Signature (this Melaleuca Agreement is not valid unless signed)

X _____ Date
 Spouse's Signature (if applicable)

I may cancel this Agreement for any reason at any time by giving written notice to Melaleuca bearing my original signature, printed name, address and Customer Number. Written cancellations will be effective upon receipt by Melaleuca. Cancellation notices must be mailed (not faxed) to: Melaleuca, Inc., 3910 S. Yellowstone Hwy., Idaho Falls, ID 83402-6003.

Customer Agreement Terms and Conditions

(please read carefully)

The Preferred Customer Backup Order Agreement

If I am enrolling as a Preferred Customer, I agree to purchase products totalling at least the specified Base Point value (35 or 75) which I selected in Section 8 on the front of this Agreement. I also agree to pay any and all applicable freight charges and local taxes. By enrolling as a Preferred Customer, I authorize Melaleuca to ship the Backup Order designated in this Agreement for any calendar month in which my product orders do not equal or exceed the Base Point total designated in the Backup Order selected in this Agreement. Melaleuca will not ship a Backup Order for any calendar month in which I place product orders with Base Points equaling or exceeding the amount I have selected. Melaleuca is under no obligation to ship any products if the authorized accounts have been overdrawn or closed.

Select-Pak Backup Order Substitutions

In the event that any product I have selected on the Select-Pak form below becomes unavailable, or if the Base Points for any products I have selected are reduced, I authorize Melaleuca to substitute another product or products of equal or greater value to ensure that I meet my Base Point commitment. I further authorize Melaleuca to charge my account for any price difference for the substituted product(s). If I am not satisfied with the substitute product(s), I may return it for an exchange and authorize Melaleuca to credit or charge my account for any price difference.

Payment Authorization

I authorize Melaleuca to withdraw payment for orders I place directly and for my Backup Order from my credit card or bank account as specified on the front of this Agreement. Melaleuca is authorized to withdraw payment equal only to the amount of the price of the products that I order, plus applicable sales tax and shipping, or the price of the Backup Order I have selected (plus additional amounts for substitute products if selected products become unavailable) plus applicable sales tax and shipping. I agree to pay a \$10.00 service fee in the event a check or charge is dishonored for any reason. After my account has been charged by my financial institution, I have the right to have the amount of any erroneous withdrawal immediately deposited to my account by my financial institution up to 15 days following issuance of my bank statement or 45 days after posting. I will hold Melaleuca, Inc. harmless for all special or consequential damages, whether direct or indirect, resulting from any wrongful debit to my account.

Changes

To change Backup Order selections, quantities, method of payment, or the authorized amount, a new Customer Agreement must be submitted to Melaleuca. If more than one Customer Agreement has been submitted, the most recent agreement will supersede all previous agreements. Melaleuca reserves the right to substitute products and/or change prices or Base Point allocations without notice. Substitutions on Select-Paks will only occur if selected products become unavailable.

Enrollment Fee

The cost to enroll as a Customer is \$25.00 (plus applicable sales tax). I will receive a Melaleuca Portfolio and a subscription to Melaleuca's monthly publications to keep me updated on products and the latest in health and wellness as long as I remain an active Customer. If I enroll as a Melaleuca Marketing Executive, the \$29.00 (plus applicable sales tax) for my Business Kit will include the Customer enrollment fee and the above items at no additional cost.

Renewal Fee For Preferred Customers

If I have enrolled as a Preferred Customer, I authorize Melaleuca to charge my account a total of \$12.00 (plus applicable sales tax) on an annual basis for the purpose of automatically renewing my

Customer Agreement. This \$12.00 renewal fee also covers the annual renewal of my Independent Marketing Executive Agreement.

Cancellation Provision

I may cancel this Agreement for any reason at any time by giving written notice to Melaleuca bearing my original signature, printed name, address and Customer Number. Written cancellations will be effective upon receipt by Melaleuca. Cancellation notices must be mailed to: Melaleuca, Inc., 3910 S. Yellowstone Hwy., Idaho Falls, ID 83402-6003. Faxed cancellations cannot be accepted.

Term

This Customer Agreement will remain in effect until I: (1) Elect to alter or change my customer status with Melaleuca by submitting a new signed Customer Agreement, or (2) Cancel this Customer Agreement pursuant to the preceding paragraph.

100% Satisfaction Guarantee

If I am not completely satisfied with any product I purchase from Melaleuca, Melaleuca will replace it without charge or credit my account for the total purchase price of the product, or upon my written request, refund the total purchase price provided I return the unused portion of the product to Melaleuca, together with a copy of the invoice, within 60 days of the date of purchase.

Arbitration

All claims or disputes of any nature between current or former Preferred or Direct Customers and Melaleuca (or its officers or employees), if not resolved by mutual agreement, shall be resolved by binding arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules. Such arbitration shall take place in Bonneville County, Idaho and the laws of the State of Idaho shall govern. The arbitration shall be conducted by three (3) arbitrators, one appointed by each of the two parties, and the third appointed by the two party appointees. Discovery shall be permitted in such arbitration and shall be conducted in accordance with the Federal Rules of Civil Procedure and the local rules of the District of Idaho. The prevailing party in any proceeding between a Marketing Executive and Melaleuca (or its officers or employees) shall be entitled to an award of attorneys' fees and costs.

Melaleuca Advantage Rewards

Only 35, 39 or 75 Base Point Preferred Customers are eligible to participate in the Melaleuca Advantage Rewards program. Advantage dollars can only be used toward the purchase of Base Point products. No Base Points will be given for products purchased with Advantage dollars or as part of an Advantage order. At the time of cancellation or discontinuation of their preferred status, customers will forfeit all Advantage dollars in their account. Advantage dollars may only be redeemed after placing a minimum Base Point order for the calendar month, in conjunction with another order, and in amounts of no less than 20 Advantage dollars. Shipping & handling for all Advantage orders is \$1 plus 4%. Advantage dollars cannot be used towards the payment of sales tax, and shipping & handling. Applicable taxes may be assessed. Melaleuca reserves the right to discontinue the Advantage program without notice at any time. Credit for returned product purchased with Advantage dollars or as part of an Advantage order will only be given in Advantage dollars for future redemption.

iGlide.net Important Information

New Melaleuca customers may receive one (1) free iGlide.net sign up CD ROM at time of enrollment. Additional CD-ROMs may be purchased through Melaleuca. Customers may also enroll free online at www.iGlide.net.

For each customer who signs up using your Referral Number, * you will receive one month's credit toward free internet service. The free internet credit is valid only if the new customer continues with iGlide.net service for 6 consecutive months. Only active Melaleuca Preferred Customers are eligible to earn credits.

Within one calendar month following the month of enrollment, referral credits for iGlide.net internet service will automatically be given to the Melaleuca Enroller. After the month following the month of enrollment, any Preferred Customer may receive credit.

Preferred Customers must pay for the first month of internet service. Credit for free internet service may be used beginning with the second month of service. iGlide.net accepts any major credit card.

You are not considered enrolled in iGlide.net until you have agreed to the iGlide.net terms and conditions found on the CD ROM or on the website, and you have paid for your first month of service. Additional terms and conditions may apply, see details on CD ROM or online at www.iGlide.net.

* Your referral number is your Melaleuca ID number.